

# Highline College Resources for Students – Fall 2021

## Covid-19 Update

Fall quarter, many offices will be open Monday and Wednesday, 10:00am-6:00pm, and Tuesday and Thursday, 10:00am-3:00pm. Some offices require appointments. Online [Zoom Virtual Lobbies](#) will continue. For more information, see our list of [On-Campus Student Services](#).

## Academic Advising

Advising is a collaborative partnership between you and your advisor. Your advisor can teach you how to find information to make the most of your college experience. In your first advising meetings, you will create a plan together for courses and/or a degree based on your educational goals. Your advisor can connect you to a network of resources and support services whether you are facing obstacles or just need more information. It is suggested to meet with your advisor once per quarter.

- [Request a Faculty Advisor](#) (full URL: <https://bit.ly/3ciPEb9>)

## Academic Success Centers

### Tutoring Center

The Tutoring Center provides academic support to all Highline students in subjects such as chemistry, biology, business, computer science, psychology, world languages, and more. Tutoring appointments can be scheduled for 30 minutes at a time and are conducted through Zoom.

- [Online tutoring information](#) (full URL: <https://tutoring.highline.edu/online-tutoring/>)
- [Tutoring Center tutor schedules](#) (full URL: <https://tutoring.highline.edu/schedules/>)
- [Tutoring Center web site](#) (full URL: <https://tutoring.highline.edu>)
- [Email the Tutoring Center](#) at [tutoring@highline.edu](mailto:tutoring@highline.edu)

### Math Resource Center

The Math Resource Center provides online academic support for most math levels so you can gain a better understanding of the mathematical ideas in your classes. Online math tutoring appointments can be scheduled for 20 minutes at a time and are conducted through Zoom.

- [Math Resource Center tutor schedules](#) (full URL: <https://mrc.highline.edu/schedules/>)
- [Math Resource Center web site](#) (full URL: <https://mrc.highline.edu>)
- [Email the Math Resource Center](#) (full URL: <https://mrc.highline.edu/contact/>)

### Writing Center

Peer Writing Consultants, successful students who receive training and certification, are available to help you understand assignments, brainstorm for ideas, and learn to develop, focus, organize, and edit your writing. Online writing tutoring appointments can be scheduled for 25 minutes or 50 minutes at a time and are conducted through Zoom.

- [Writing Center appointments](#) (full URL: <https://highline.mywconline.com/>)
- [Writing Center web site](#) (full URL: <https://writingcenter.highline.edu>)
- [Email the Writing Center](#) at [writingcenter@highline.edu](mailto:writingcenter@highline.edu)

## Access Services

Your experience in this class is important. If you have already established accommodations with Access Services, please communicate your approved accommodations to your instructor at your earliest convenience so we can discuss your needs in this course.

If you have not yet established services through Access Services, but have a temporary health condition or permanent disability that requires accommodations (conditions include but not limited to; mental health, attention-related, learning, vision, hearing, physical or health impacts), you are welcome to contact Access Services.

- Voice: (206) 592-3857
- TTY: (206) 870-4853
- [Access Services web site](https://access.highline.edu) (full URL: <https://access.highline.edu>)
- [Email Access Services](mailto:access@highline.edu) at [access@highline.edu](mailto:access@highline.edu)

## Benefits Hub Resources: Housing, Food, and Emergency Funding

If you need support for housing, ORCA Lift, food, or emergency funding for bills or course materials, Highline's Support Center has resources for you! Schedule an appointment with a Benefits Hub Coach to see what you may qualify for or visit our Zoom lobby. See the web site for additional information about the wide range of available services.

- Voicemail: (253) 234-7475
- [Email Benefits Hub](mailto:benefitshub@highline.edu) at [benefitshub@highline.edu](mailto:benefitshub@highline.edu)
- [Schedule an appointment](https://benefitshub.setmore.com/) (full URL: <https://benefitshub.setmore.com/>)
- [Support Center web site](https://supportcenter.highline.edu/) (full URL: <https://supportcenter.highline.edu/>)

## Computer/Technical Support

For technical support on Canvas, your MyHighline email and password, or other tools, contact the IT Help Desk or click "Help" in the bottom left corner of the Canvas screen.

- [Support/how-to information](https://its.highline.edu) (full URL: <https://its.highline.edu>)
- Voice: (206) 592-4357 (HELP)
- [Submit a request for assistance](https://hd.highline.edu) (full URL: <https://hd.highline.edu>)
- [Email the Help Desk](mailto:helpdesk@highline.edu) at [helpdesk@highline.edu](mailto:helpdesk@highline.edu)

## Counseling Center

If you are feeling stressed about college, your future, a relationship, an addiction, or the adjustment to a new culture, Highline's Counseling Center is here to support you. Trained and licensed counselors can help you work through stressful personal and academic issues.

- Voice: (206) 592-3353
- For immediate help, call the King County Crisis Clinic at (206) 461-3222, or text START to 741-741
- If this is a medical emergency, please dial 911
- [Counseling Center web site](https://counseling.highline.edu) (full URL: <https://counseling.highline.edu>)
- [Email the Counseling Center](mailto:counseling@highline.edu) at [counseling@highline.edu](mailto:counseling@highline.edu)

## Library

**The library can answer research questions** – We are available to answer questions online through [email](#) and [chat](#) services.

**We offer one-on-one assistance** - Want to get more personalized expert help with a research assignment? We offer virtual student research consultations.

Building 25 Open Hours (September 7 – December 17)

- Monday and Wednesday: 10:00am-6:00pm
- Tuesday and Thursday: 10:00am-3:00pm

Virtual Reference help online

- Monday – Thursday: 9:00am-7:00pm
- Friday: 9:00am-5:00pm
- Sunday: 2:00-7:00pm

Contact information

- [Ask a Librarian](#) (full URL: <https://library.highline.edu/askalibrarian>)
- Email: [refhelp@highline.edu](mailto:refhelp@highline.edu), and
- [Chat](#) (full URL: <https://library.highline.edu/>).

## Office of Community Standards and Student Conduct

The Office of Community Standards and Student Conduct (OCSSC) is here to support students in having integrity and care with all their endeavors at Highline. Students are expected to know their [Rights and Responsibilities](#), uphold the [Student Conduct Code](#), and care for fellow students who may be [struggling](#).

OCSSC will:

- Consult on learning more about [Academic Integrity](#) and the [conduct process](#)
- Provide learning opportunities for student success and care
- Hold 1-on-1 meetings to create success plans for students

Contact information:

- [Book an appointment](#)
- Voice: (206) 592-3354
- Email [conduct@highline.edu](mailto:conduct@highline.edu)
- [OCSSC web site](#)